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**PROGRESS REPORT ON IMPLEMENTING RECOMMENDATIONS AGREED BY  
CABINET IN THEIR RESPONSE TO COMMITTEE REPORT:  
'THE STRUCTURE AND APPROACH OF CARDIFF COUNCIL IN TACKLING  
ANTI-SOCIAL BEHAVIOUR'**

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**Purpose of Report**

1. The Cabinet agreed a number of recommendations in response to this Committee's February 2013 Inquiry into the structure and approach of Cardiff Council in tackling anti-social behaviour (ASB). The purpose of this report is to provide Members with an update on the progress being made on the implementation of these recommendations, and to enable Members to monitor the impact of the scrutiny.

**Background**

2. At their Committee meeting 10 September 2012, Members chose to carry out an inquiry into Anti-Social Behaviour in Cardiff and agreed the following terms of reference:
  - To explore the approach taken by Cardiff Council to tackle anti-social behaviour in the city, by:
    - i. Examining successful approaches used by other comparable local authorities and comparing this to the approach taken in Cardiff. This will involve examination of their practice, structures, resources, Community Safety Partnership arrangements and performance data.
    - ii. Evaluating the structure and approach to anti-social behaviour in Cardiff by:
      - gaining an understanding of the Council's structure in relation to anti-social behaviour both historically and currently;
      - gaining an understanding of the Community Safety Partnership structure in relation to anti-social behaviour both historically and currently;

- reviewing the resources allocated currently and in previous years;
  - understanding why changes have been made;
  - seeking the views of stakeholders, such as landlords and tenants, and partners such as the police, on the structure Cardiff has in place and their experiences engaging with the Council.
- iii. Use the evidence collected above to make informed recommendations to the Cabinet and other relevant stakeholders.
  - iv. Report the findings of the Committee to the Cabinet and stakeholders.
3. Overall, the Committee made thirteen recommendations to the Cabinet. The Cabinet response was agreed at their meeting on 22<sup>nd</sup> July 2013 and states that:
- a. Eight of the recommendations are accepted - R2, R6, R7, R8, R9, R11, R12, R13.
  - b. Two are partially accepted - R1, R10.
  - c. One is accepted in principle - R3.
  - d. Two are 'subject to the outcome of the Neighbourhood Management Green Paper consultation' - R4, R5.

### **Progress Report**

4. A recommendation tracking sheet has been provided and is attached at **Appendix A**. Responses have been provided by a range of officers, from the ASB team, Partnership team, Housing Enforcement, Public Protection and Environment. The responses shows the following:
- a. A review was undertaken of the ASB service for council tenants and leaseholders, resulting in changes to procedures, raising awareness of timescales and ensuring best use of ASB tools.
  - b. ASB leaflets for landlords have been developed – copies provided at the end of **Appendix A**.
  - c. A Good Neighbour Leaflet has been published – copy provided at the end of **Appendix A**.
  - d. There is now one phone number for reporting ASB, which C2C also forward calls to.

- e. Elected members are involved in Neighbourhood Partnerships, with ward councillors invited to meetings, lead elected members and a Neighbourhood Fund, which elected members play a key role in allocating funds from. Members also receive the neighbourhood profiles quarterly.
  - f. Officers are attending good practice groups, workshops and conferences as well as working with the Welsh Government and Police and Crime Commissioner on the implementation of new ASB tools.
  - g. Liaison with Cardiff University has resulted in: four research reports being completed in May 2014; a yearly programme established for further quantitative and qualitative work to be undertaken; and involvement in research on Street Sex Workers and Domestic Violence.
  - h. Cardiff Council market 029 2087 1650 as the number to use to report noise nuisance. South Wales Police signpost noise nuisance calls to the Council.
  - i. Local Police Inspectors attend neighbourhood partnership strategic group meetings.
  - j. Work has been undertaken with regard to dog fouling in communal areas of blocks of council flats and with regard to responsible dog ownership agreements.
5. Whilst there has been no update provided for Recommendation 6, the Cabinet response details that feedback from private landlords to date has been extremely positive. In addition, the ASB leaflets (referred to above at 4b) are specifically for landlords.

### **Way Forward**

6. Councillor Daniel De'Ath (Cabinet Member, Safety, Engagement and Democracy), Sarah McGill (Director - Communities, Housing and Customer Service) and Ellen Curtis (Operational Manager Landlord Services) have been invited to present the progress report and answer Members' questions on this.

### **Legal Implications**

7. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to

consider and review matters there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf of the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed by law; (c) be within the powers of the body or person exercising powers on behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and properly informed; (f) be properly motivated; (g) be taken having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances.

### **Financial Implications**

8. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct financial implications at this stage in relation to any of the work programme. However, financial implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any financial implications arising from those recommendations.

### **RECOMMENDATION**

The Committee is recommended to:

- a. Consider the contents of the update report at **Appendix A**
- b. Report any comments, observations or recommendations to the Cabinet
- c. Consider the way forward for any further scrutiny of this item.

**MARIE ROSENTHAL**

**County Clerk and Monitoring Officer**

**19 March 2015**